



Movêro Responsible Disposal

Frequently Asked Questions

Q: How do I recycle my wireless device?

A: All businesses and groups can participate in Movêro's Responsible Disposal Program and recycle phones free of charge.

Q: What is Movero's Responsible Disposal Program?

A: The program consists of two parts:

- 1) Free Recycling Program provides a free and easy way to recycle any type of mobile device or battery.
- 2) Data Destruction program offers customers a secure way to remove sensitive information from phones, provides proof of data destruction and free recycling.

Q: What should I do with my phone before I recycle it?

A: Follow a three step process:

- 1) Terminate your service
- 2) Remove important data and contacts from memory
- 3) Remove SIM card

Q: Can I recycle my phone's battery?

A: Absolutely! Simply recycle your battery along with your device. Drop phones and batteries in your company's onsite recycle box.

Q: What happens with the materials that are recycled?

A: Once we get an email letting us know that the phone recycling box is ready to pickup, we provide shipping to a domestic, EPA certified recycling center for evaluation. The phones are sorted and recycled:

- Reused - If the device is in working condition it is reused
- Refurbished - If the device is not functioning, it will be repaired for reuse
- Recovered - End-of-life phones are recycled and reusable materials are recovered

Q: Who is responsible for recycling phones in my organization or group?

A: In a business, it is typically the individual who is responsible for purchasing and managing technology within the organization. We believe all parties who make, use, sell or purchase electronics are responsible for implementing a recycle program in their organization.

Our Approach

- Offer customers the latest tools to manage mobility while reducing environmental impacts
- Make it easy for organizations to participate
- Promote awareness and education on the impact of recycling wireless products
- Support recycling programs among customers, resellers, carriers and OEMs
- Free bulk disposal of phones and batteries
- Abide by all applicable regulatory and environmental requirements
- Data destruction securely erases sensitive company information from corporate devices

